

HOW WE'RE PERFORMING

Complaints

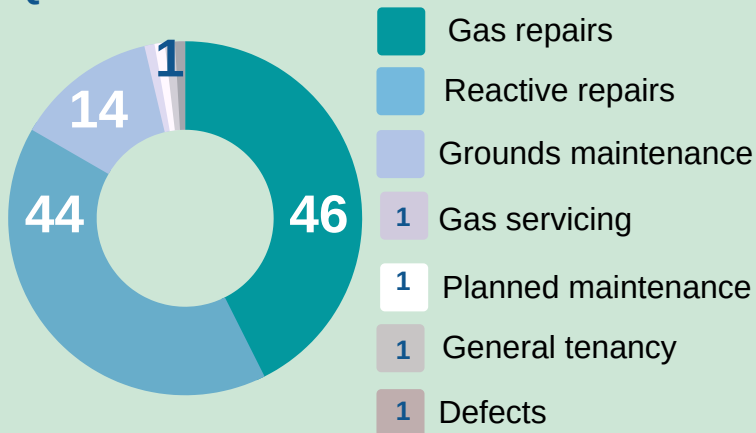
1st July 2021 to 30th September 2021

Total number of complaints

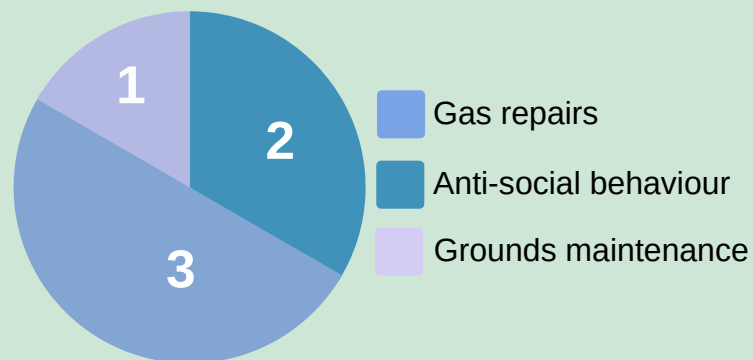


Complaints by service area

Quick and informal resolutions:



Formal complaints, stage one:



Formal complaints

