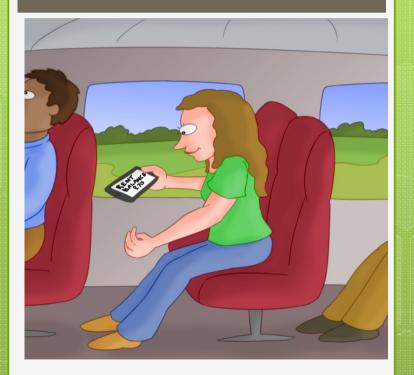
Did you know you can log onto MyHomeOnline and do the following:-

- Check your rent balance
- Check we have received your payment
- Make a payment
- * Report a repair (Not an emergency repair)
- Check we have processed your repair
- Amend your Personal Details, telephone numbers etc
- Add/delete Household Members (not Names on the Tenancy)
- Send us a message

My Home Online Residents' Portal Sign Up and User Guide

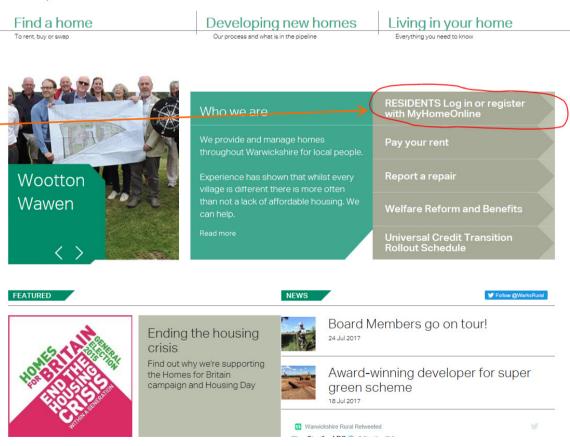


Warwickshire Rural Housing Association

Go to: www.warwickshirerha.org.uk



Select Log in or register button



Register with My Home Online

Select Register

Yes from the drop down menu

Current Tenancy Number can be found on your recent Statement/Swipe Card or call the Association on 0300 1234 009

Complete the details and Click Register —

Our Contact Details

Welcome to myhomeonline:



Our Contact Details

This service is available to all residents including garage tenants.

Enter your registration details below and click the "Register" button. Your details will then be validated by a member of our Customer Service Team by the end of the next working day. Until then you can login but you won't have full access.

Once we've validated your account:

- You will be sent a verification code by email use this after logging in to gain full access
- · You will have access to a history of your repairs, your rent account and your personal information
- · For security reason you will also receive a letter through the post to confirm your registration

If you are a tenant of emh homes then for the question 'Are you know to the organisation?' please answer Yes.



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- Your Registration will be approved by the Association and notification of this will be sent to you by email and in the post.
- When we have confirmed your registration you will be provided with log in details.
- Once you have registered, you can log on 24/7 via our website and access the following functionalities:-

What you can do when registered...



Update your personal details

Update your household details

Check Your Rent Account

Make a rent payment

What you can do when registered...

Report a repair

Check your Repair history

Add a correspondence address

Send us a message

View your messages

And lots more......

If you have any problems call 0300 1234 009 and we can register you